Support Staff Supervisors' Seminar December 10-14, 2001 Columbia, South Carolina

Agenda

Monday, December 10, 2001

8:00 - 8:30 A.m. Registration

8:30 - 9:00 A.m. Welcoming/administrative Remarks

9:00 - 10:15 A.m. Becoming an Effective Supervisor

10:15 - 10:30 A.m. Break

10:30 - 12:00 P.m. Roundtable Discussion Groups

12:00 - 1:00 P.m. Lunch

1:00 - 3:00 P.m. Managing Conflict

3:00 - 3:30 P.m. Break

3:30 - 5:00 P.m. Managing Change

5:00 P.m. Recess

Tuesday, December 11, 2001

8:30 - 9:30 A.m. Panel: Supervisory Lessons Learned

9:30 - 10:00 A.m. Break

10:00 - 12:00 P.m. Roundtable Discussion: Decision-making for Supervisors

12:00 - 1:30 P.m. Lunch

1:30 - 2:30 P.m. Reporting Session from Workshops

2:30 - 3:30 P.m. Motivating Employees and Building a Team

3:30 - 4:00 P.m. Break

4:00 - 5:00 P.m. Motivating Employees and Building a Team (Continued)

Wednesday, December 12, 2001

8:30 - 10:00 A.m. Personnel/performance Management Issues

10:00 - 10:30 A.m. Break

10:30 - 12:00 P.m. Personnel/performance Management Issues (Continued)

12:00 - 1:30 P.m. Lunch

1:30 - 2:30 P.m. Delegating and Ordering Priorities

2:30 - 3:00 P.m. Break

3:00 - 4:30 P.m. Modeling Professionalism

4:30 P.m. Recess

Thursday, December 13, 2001

8:30 - 10:00 A.m. Equal Employment Opportunity and Diversity In the Workplace

10:00 - 10:30 A.m. Break

10:30 - 12:15 P.m. Communicating with Your Colleagues

12:15 - 1:30 P.m. Lunch

1:30 - 3:00 P.m. Leadership Styles

3:00 - 3:30 P.m. Break

3:30 - 5:00 P.m. Ethics: Standards of Conduct for Supervisors

5:00 P.m. Recess

Friday, December 14, 2001

8:00 - 9:30 A.m. The Disciplinary Process

9:30 - 10:00 A.m. Break

10:00 - 11:30 A.m. The Disciplinary Process (Continued)

11:30 A.m. Wrap-up; Evaluations; Adjournment